



QUALITY POLICY

JC Consulting Ltd. (the Company) is committed to satisfying the needs and requirements of our stakeholders by managing the business in accordance with the principles set out below.

To this end we will:

- Keep up to date with new and emerging markets and expand our share of existing markets.
- Ensure that applicable requirements relating to our services are compliant with customer, legal, Company and other requirements.
- Assess the internal and external risks to our business and identify opportunities for improvement and risk mitigation.
- Determine the needs and expectations of our stakeholders and using the results to develop this policy and effective objectives.
- Ensure our key providers (suppliers and subcontractors) are capable of meeting Company needs and requirements. Periodically evaluating key providers and taking actions to address adverse issues.
- Manage the business in accordance with systems and documented information which meet the requirements of BS EN ISO 9001:2015 best industry practice and Company instructions and guidelines.

In addition, we will:

- Keep up to date with new and changed legal and other requirements which impact on our business and ensure we are fully compliant.
- Provide effective communication with our stakeholders through contractual arrangements; reviews, meetings, appraisals, inductions, briefings, tool box talks etc.
- Ensure our employees are aware of new service development.
- Ensure employees have the skills, knowledge and competencies to carry out their work effectively and in accordance with specified requirements.
- Ensure employees are aware of the consequences of failing to comply with Company management system and other needs and expectations.
- Keep up to date with national and international affairs which may have an impact on our business and take actions where deemed necessary.
- Use expert help wherever necessary to assist with issues relating to the maintenance of the management system and legal issues.
- Continue to monitor and improve our methods of recruitment to ensure we employ competent and experienced employees who align with our current staff culture.

The Company is committed to continually improving our business and will use our management system to identify and implement improvement actions accordingly.

This policy will be made available to all our stakeholders and will be reviewed and updated periodically where deemed necessary.

Signed, on behalf of JC Consulting Ltd,

Signed: _____


Craig Higgins
Director

Date: 10/10/2020

Civil Engineering | Structural Engineering | Geo-Environmental Engineering